

Department of Business Regulation

1511 Pontiac Avenue, Bldg. 69-2 Cranston, RI 02920

Insurance Bulletin Number 2017-1

Auto Body Labor Rate Survey

Insurers and Groups Which Must Participate in 2017 Survey

The following insurers and insurance groups have been determined to meet the criteria in <u>230-RICR-200-5-10</u> (formerly Insurance Regulation 108), i.e. 1% or greater market share, which requires compliance with the regulation in calendar year 2017. The determination was made based upon 2016 calendar year premium data as reported to the Department through the National Association of Insurance Commissioners.

R.I. Gen. Laws § 27-29-4.4 requires separate and distinct surveys for the two classifications of Auto Body Shops – Class A and Class B. The survey form has the classification section on the form. Following receipt of responses insurers must determine separate and distinct auto body labor rates for each classification of shop including a separate rate for aluminum if applicable and that information must be included in the filing with the department.

Each insurer and insurance group listed below must, prior to June 1, 2017, send questionnaires to the Fully Licensed Auto Body Repair Facilities listed in the two charts posted on the Department website adjacent to this bulletin. Insurers may satisfy the requirements of the regulation by sending questionnaires and submitting the report on a group basis. If the insurance group does not comply with the regulation it is the responsibility of the individual insurers to do so. Please refer to the proposed amendments to 230-RICR-200-5-10 (formerly Insurance Regulation 108) for complete information on compliance. Each insurer and insurance group listed below must email a report to dbr.specialreports@dbr.ri.gov not later than September 1, 2017. Hard copies are NOT required to be submitted.

Progressive Group	20.97%	(Group Market Share)
United Fncl Cas Co		0.98%
National Continental Ins Co		0.34%
Progressive Direct Ins Co		8.87%
Progressive Cas Ins Co		8.87%
Progressive Max Ins Co		0.76%
Progressive Northern Ins Co		1.15%
Progressive Northwestern Ins Co		0.01%
Allstate Insurance Group	10.88%	(Group Market Share)
Encompass Ins Co Of Amer		0.04%

Encompass Ind Co Allstate Prop & Cas Ins Co Allstate Ins Co Allstate Ind Co Allstate Fire & Cas Ins Co		0.10% 0.54% 1.69% 0.21% 6.98%
Esurance Prop & Cas Ins Co		1.33%
Berkshire Hathaway Insurance Group National Fire & Marine Ins Co National Ind Co Geico Ind Co	9.86%	(Group Market Share) 0.01% 0.14% 2.80%
Government Employees Ins Co Geico Gen Ins Co Geico Cas Co National Liab & Fire Ins Co		1.27% 5.60% 0.02% 0.01%
Amica Mutual Group	9.27%	(Group Market Share)
Amica Mut Ins Co		9.27%
Peerless Ind Ins Co Liberty Mut Fire Ins Co Liberty Mut Fire Ins Co Liberty Mut Ins Co American Fire & Cas Co American States Ins Co Ohio Cas Ins Co Ohio Security Ins Co Netherlands Ins Co The Peerless Ins Co First Liberty Ins Corp LM Ins Corp LM Gen Ins Co Liberty Ins Corp Employers Ins of Wausau General Ins Co of Amer	7.22%	(Group Market Share) 0.20% 1.73% 0.38% 0.02% 0.02% 0.01% 0.17% 0.40% 1.20% 0.07% 0.30% 2.57% 0.02% 0.07% 0.01%
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Nationwide Corporation Group Nationwide Assur Co Nationwide Gen Ins Co National Cas Co Harleysville Ins Co Nationwide Mut Fire Ins Co Nationwide Mut Ins Co Nationwide Ins Co of America Harleysville Worcester Ins Co Nationwide Agribusiness Ins Co Harleysville Preferred Ins Co Nationwide Prop & Cas Ins Co	6.55%	(Group Market Share) 0.19% 0.44% 0.08% 0.58% 0.10% 4.02% 0.03% 0.20% 0.02% 0.20% 0.10%

Victoria Fire & Cas Co		0.59%
Metropolitan Group Metropolitan Prop & Cas Ins Co Metropolitan Grp Prop & Cas Ins Co Metropolitan Cas Ins Co	5.63%	(Group Market Share) 1.46% 1.99% 2.18%
United Services Automobile Assn. Group USAA General Ind Co Garrison Prop & Cas Ins Co United Serv Automobile Assn USAA Cas Ins Co	4.91%	(Group Market Share) 1.24% 0.68% 1.19% 1.80%
Mapfre Insurance Group American Commerce Ins Co	3.82%	(Group Market Share) 3.82%
Travelers Group Travelers Cas Ins Co Of Amer Northland Ins Co St Paul Fire & Marine Ins Co Charter Oak Fire Ins Co Travelers Ind Co Travelers Ind Co Of Amer Travelers Property Cas Co Of Amer Travelers Ind Co Of CT Travelers Home & Marine Ins Co Travco Ins Co Phoenix Ins Co	3.60%	(Group Market Share) 0.11% 0.35% 0.01% 0.12% 0.40% 0.02% 0.37% 0.16% 1.95% 0.09% 0.01%
Selective Insurance Group Selective Ins Co of America Selective Ins Co of SC Selective Ins Co of the Southeast	1.97%	(Group Market Share) 0.14% 1.61% 0.23%
Main Street America Group NGM Ins Co Main St Amer Assur Co Main Street Amer Protection Ins Co Old Dominion Ins Co	1.94%	(Group Market Share) 0.73% 0.07% 0.09% 1.05%
Ohio Mutual Group United Ohio Ins Co Casco Ind Co	1.67%	(Group Market Share) 1.43% 0.24%
Providence Mut Fire Ins Co	1.18%	(Co Market Share)

Insurers and insurance groups writing motor vehicle liability insurance that are not listed above (determined by the Department to have less than 1% market share) should

refer to R.I. Gen. Laws §27-29-4.4 and the proposed amendments to 230-RICR-200-5-10 (formerly Insurance Regulation 108). All insurers that determine a prevailing auto body labor rate must file with the Department not later than October 1, 2017, via email to dbr.specialreports@dbr.ri.gov, prevailing labor rates for each classification of shops including a separate rate for aluminum if applicable or a statement that they will negotiate the rate. Questions regarding this Bulletin may be directed to dbr.specialreports@dbr.ri.gov

Elizabeth Kelleher Dwyer Superintendent of Insurance May 12, 2017